



Fifteen (15) Year Warranty Certificate (W.C.) Program

1.0 General

Effective May 1, 2009, ARCA Warranty Ltd. offers a fifteen (15) year term workmanship warranty against actual roof leaks for accepted low-slope commercial roofing systems under contract to Alberta Roofing Contractors Association (ARCA) contractor members within the Province of Alberta. Only commercial low-slope roofing products and systems currently included under the manufacturer's "Total System Warranty" and accepted by ARCA Warranty Ltd. are eligible for the Fifteen (15) Year Low-Slope Warranty Certificate Program.

Inspection of the roofing system during application by an owner paid independent ARCA Warranty Ltd. accepted roofing inspector is mandatory for W.C. issuance.

Fifteen (15) Year Warranty Certificate issuance for both new and re-roofing commercial projects is not compulsory for ARCA contractors and will only be issued where specified or requested and then purchased by the building owner. The warranty fee is calculated as a percentage of the final contract price based on the ARCA Trade Definitions. Minimum warranty fees apply.

The warranty provides for an ARCA Warranty Ltd. assigned inspection of the roofing system by an independent roofing inspector on or about the second anniversary date of the issuance date of the warranty. A written report is prepared and a copy is provided to the building owner.

Under the terms of the warranty, workmanship-related leak repairs will be carried out at no cost to the building owner. Full coverage of warranty repairs by ARCA Warranty Ltd. is provided in the instance that the roofing contractor or material manufacturer are unable or unwilling to carry out their responsibilities under the terms of the warranty.

2.0 Commercial Low-Slope Roofing

For year's one (1) and two (2) of the warranty term, the ARCA contractor is responsible for the repair of actual leaks pertaining to faulty workmanship as well as the repair of any contractor related roofing anomalies noted on the second anniversary roofing inspection report. Claims occurring during the first two (2) years of the warranty term shall be made directly to the roofing contractor of record.

Leak claims occurring during year's three (3) through fifteen (15) shall be submitted directly to ARCA Warranty Ltd. in accordance with our Consumer Warranty Claim Procedure found on the ARCA website. ARCA Warranty Ltd. assumes the responsibility for the repair of actual workmanship-related leaks occurring during year's three (3) through ten (10) of the warranty term.

The membrane manufacturer warrants material performance for the full term of the warranty as well as any workmanship-related leaks occurring during year's eleven (11) through fifteen (15) of the warranty term.

3.0 Residential Roofing

Residential roofing is not eligible for issuance of the Fifteen (15) Year Warranty Certificate.